

Jessica's Story

Jessica Nagle
Rolla Technical Institute
Customer Service Representative

My name is Jessica Nagle and I would like to share my success story with you. Last year I was enrolled in the Rolla Technical Institute's program, Business and Office Technology I. The class covered an array of subjects taught by instructor Janell Duncan. Keyboarding, document production and formatting, business communications, and Microsoft Office was merely some of the material we covered throughout the year that pertained to the field of business that I longed to be a part of.

For the duration of the year, we utilized computers and work books to gain the knowledge we needed for the employment that lie ahead of us all. Once we felt comfortable performing certain tasks, we were given the opportunity to participate in a six week internship. Coupled with our education, we entered our internship with the prospect of growth and advancement. For me, this activity is one that I truly cherished. It enabled me to make the most of what I had learned at RTI.

By means of the training I received from my schooling, and the experience I gained through my internship, I was able to obtain a customer service position at Maritz Inc. My daily tasks would be much more difficult if it wasn't for what I had learned at RTI. I also received valuable job employment skills that enabled me to attain this sought after employment. Today I work in a very professional atmosphere amongst educated people who strive for excellence. I feel because of the instruction given to me, I too am an educated person, working together as a team to achieve excellence in my workplace.